



HOP LAB



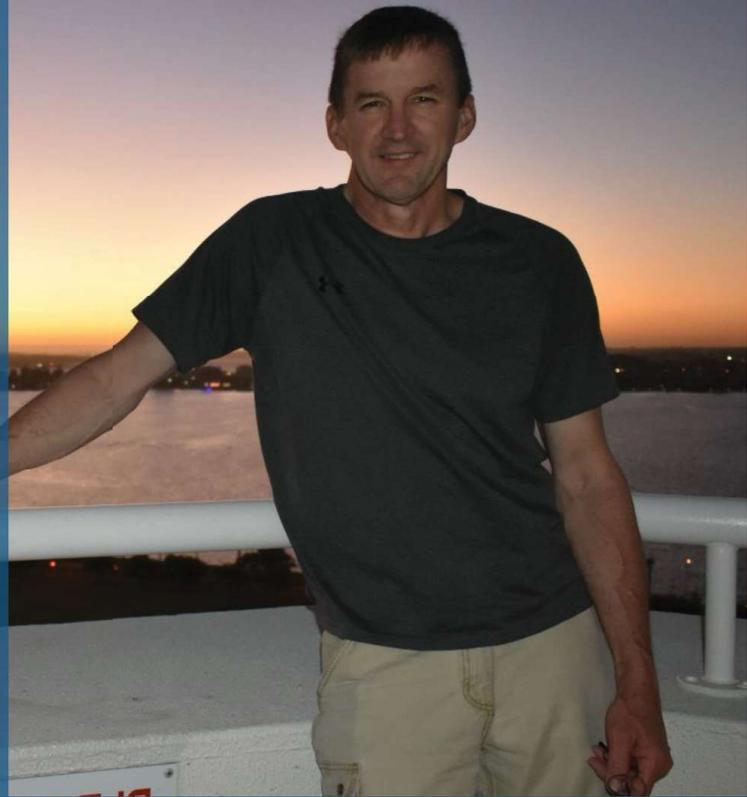
SOUTH PAC
International
Group

Presents

H.O.P & Learning Teams Masterclass

with Bob Edwards

2 Dates | Book Now



Bob
Edwards

H.O.P &
Learning Teams

The Masterclass Tour

The Masterclass Tour is a series of events led by thought leaders from across the globe who have collaborated with HOPLAB to share, collaborate and innovate ideas, practices and experiences about topics relating to H.O.P.



S O U T H P A C
i n t e r n a t i o n a l
g r o u p

THE OVERVIEW

Bob Edwards Masterclass is as engaging as it is informative. Prepare to deep dive into your current organisational governing principles and attitudes, which generates a seismic shift in how you respond to both success and failure. Bob's ability to have you alert, involved and practicing HOP principles from the outset, is outstanding.

This Masterclass is packed with examples on how to lead a thorough, meaningful and sustainable improvement journey in any workplace.

Understand
how humans
perform

DAY ONE

Day One of Bob's Masterclass focuses on the five principles of HOP: - Error is Normal -Blame Fixes Nothing - Systems (Context) Drive Behaviours - Learning is Vital - Response Matters.

Using real world experiences and focussing on practical and easy-to-use examples, Bob brings operational value to front-line employees while providing all levels of management insight into the messy complexities of everyday work.

Be more
error
tolerant

DAY TWO

Day Two of Bob's Masterclass encourages organisations to look beyond the blame model and deepen collaborative efforts with workers to foster a culture of continuous improvement. Bob's unique and humorous brand of storytelling brings this session to life!

The Masterclass provides opportunities to understand a popular learning tool - Learning Teams. This practical session will allow you to gain insight into your own organisation, including your operational upsets, design and quality challenges, to safety and beyond.

THE RESULTS

"We are seeing managers change their response to failure. We are seeing improved employee engagement.

We are gaining deeper operational intelligence than ever before. We are doing this by bringing the workers and planners together to discuss how work really gets done, not how management thinks it gets done.

Our conversations are more open and honest and because we are changing our response to failure, we are getting a much clearer picture of just how difficult it is for workers to get work done."

Bob Edwards



INCREASE OPERATIONAL PRODUCTIVITY



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Contact us at
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information.
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